



PERSONAL DATA PROTECTION STATEMENT FOR CUSTOMERS AND SUPPLIERS

Collection and use of personal data of customers, suppliers, other service providers and business contacts

Please be aware that we collect and use the personal data that you share with us because this is necessary to conclude and implement any agreement with you. This applies to prospects, customers and to parties who we do business with or procure services from.

If you are a prospect or customer, we use your data to prepare and send you a proposal, to determine the specifications or wishes in relation to a certain product or service, to supply products or services to you, to invoice you and to communicate with you easily and efficiently about the performance aspects of the agreement.

If you are a supplier (current or prospective) or other service provider, your personal data will also be needed for the conclusion and performance of the agreement. In the case of procurement, it is needed so that we can inform you of the specifications or wishes that a certain product or service must meet, to send you a request for proposal or to place an order with you, to pay your invoices and to communicate with you easily and efficiently about other aspects of the agreement.

You are under no obligation to share your personal data with us. However, if you do not share your personal data or not the data we require, it is possible that we will be unable to proceed with the activities specified above.

Collection, use and storage of the personal data of business contacts

Please be aware that we will collect, use and store the personal data that you share with us because you have given your consent or because this is necessary for us to pursue our legitimate interests. We process the following data: name, address and contact details.

If you are a business contact of ours, we use your data to contact you for purposes in the interests of our business. This includes, for example, discussing the possibility of collaboration, providing and obtaining information and maintenance of our network.

You are under no obligation to share your personal data with us. However, if you do not share your personal data or not the data we require, it is possible that we will be unable to pursue the purposes specified above. We will delete your data no later than one year after our last contact.

Transfer to third parties

We may have to share your personal data with parties that supply us with parts, materials and products, or who perform services on our instruction, in order to ensure performance of any agreement we may have with you. We also use external server space for the storage of (parts of) our sales and procurement records, of which your personal data forms part. If you are a business contact of ours, your personal data will form part of this. For this reason, your personal data is provided to our server space provider. We also use Microsoft Office and the corresponding storage facilities for emails and other files. Because we use a newsletter mailing service, your personal data will also be transferred to the provider of this service.

Direct marketing

If you order something or have ordered something from us, we will store and use the personal details you provide to keep you informed in future of our existing and new products and services and, where appropriate, to make you an offer. We have a legitimate interest in using your personal data for this purpose, i.e. the sale of our products and services. Every time we send you an advertisement by email,

you have the option to inform us that you no longer wish to receive these. There is a link to opt out at the end of every advertising email.

Personal data retention period

If you have requested a proposal from us, but you are not yet a customer or business contact of ours, we will delete your data no later than one year after our last contact. Similarly, if we have received a proposal from you, but we are not a customer of yours, your personal data will be deleted no later than one year after our last contact. If you are a customer of ours or we are a customer of yours, we will store your personal data for a period of seven years following the end of the financial year in which the agreement with you comes to an end. The period of seven years corresponds with the period for which we must store our accounting records for the Tax and Customs Administration. Beyond this, your data will only be stored for warranty and service purposes.

Your rights

You have the right to ask us to access your own personal data. If necessary, you can also ask us to amend your personal data or to rectify inaccuracies. You also have the right to ask for your personal data to be erased or for use of your personal data to be restricted. You can also object to the collection or use of your data or submit a complaint to the Dutch Data Protection Authority. Finally, you can also ask to obtain a copy of your personal data or for it to be transferred to another party. To exercise any of these rights, please contact: IJslander BV, Oude Dijk 10, 8096 RK Oldebroek, Netherlands, or phone on +31(0)525 633 420, or email at info@ijslander.com. You may also contact us if you have any questions or require further information on the collection or use of your personal data.

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Oldebroek, Netherlands